

# Introducing our editorial board



**JUDY LUTHER**

With more than 30 years' experience in the information industry, Judy Luther created Informed Strategies to support publishers and vendors in developing and delivering customer oriented electronic products/services. Consulting projects have assisted organizations in rethinking their marketing strategies and generating new product ideas.

Prior to founding Informed Strategies, Judy was Director of North American Sales for the Institute for Scientific Information, and worked for the Faxon Company in sales and product development. Her library experience includes working as the Library Director at Embry-Riddle Aeronautical University and Documents Librarian at Stetson University.

Author of the White Paper on Electronic Journal Usage Statistics published by CLIR in 2000, she serves on the Board of *The Charleston Advisor* where she is a frequent contributor and is pleased to serve on the Board of UKSG *Serials*. Her articles on all aspects of electronic publishing appear in *Against the Grain*, *Information Today*, and *Smart Libraries* (formerly *Library Systems Newsletter*).

She enjoys program planning and is professionally active in American Library Association (ALA), Society for Scholarly Publishers (SSP), North American Serials Interest Group (NASIG), Special Libraries Association (SLA) and the Charleston Conference.

Judy earned an MBA from Emory University in Atlanta, Georgia and an MLS from Florida State University in Tallahassee, Florida. When not attending conferences or working from her home office, you'll find her hiking the trails in Pennsylvania or meditating on a rock in the red rock country of Utah in the southwestern US.



**MARGARET RADBOURNE**

I am currently the Journals Fulfilment and Customer Service Director at John Wiley & Sons Ltd, responsible for the global fulfilment of all John Wiley journals and for book customer service in Europe, the Middle East, Africa and Japan.

I have worked for John Wiley & Sons since 1990, moving here from Blackwell Subscription Agency, where I worked for nearly 25 years – my main responsibilities were Publisher Relations and Operations. I have very fond memories of travel and fun with John Merriman, who was in charge in those days – he taught me a lot about bibliographic standards, being an ex-librarian. I was also specifically responsible for the journals database of publishers' bibliographic information and pricing and for the production of the annual Blackwell's Periodical Catalogue.

So, the first half of my career was spent working for a subscription agent, dealing closely with publishers and librarians, whereas the second half has been spent working for a publisher, dealing closely with subscription agents and librarians – a pleasingly rounded life!

For the time being, the emergence of electronic journals and books and how we handle and service such products remains a challenge. However, I am convinced that in a few years we will all look back and be grateful that we lived through such interesting times.

I have always enjoyed my work in the journals business working with publishers, agents and librarians as in the main the people I deal with are not only professional but also great fun to be around.

Outside of work, I enjoy the theatre, wine and malt whiskies (of which I have many) and, on the physical side, gardening, dancing and bowls.