

# People



## JOHN JARDINE

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At the European Commission, **Viviane Reding** has been appointed as the new EU Commissioner for the Information Society and Media. Viviane, who is from Luxembourg, was previously a member of the Commission for Education, Culture, Youth, Media and Sport. In her new post, she will be responsible for Information Society, Audiovisual Policy, and Co-ordination of Media Affairs.

At the British Library, **Raymond Jude** has been promoted to a new post within the library and is now Management Information and Support Manager. For the previous 14 years, Raymond was in serial acquisitions, most recently as Electronic Media and Supplier Liaison Manager.

In July, **Nancy Davenport** was appointed President of the Council on Library and Information Resources (CLIR). Nancy has worked at the Library of Congress for 26 years, most recently as Director of Acquisitions at the Library. Previously, she was Head of the Congressional Research Service Inquiry Section, Co-ordinator

of Member and Committee Relations for the CRS, and Director of Special Programs.

At the Museums, Libraries and Archives Council (MLA), **Louise de Winter** has been appointed to the new post of Director of External Relations. Louise was previously at Citigate Public Affairs, which has worked extensively with MLA.

In September, **Ian Watmore** moved to head the Cabinet Office's new e-Government Unit. The Unit, which has been running since June this year, effectively takes over the work of the e-Envoy. Ian was previously Managing Director of the UK arm of the global consultancy firm Accenture.

After seven years as NHS Library Adviser working with NHS librarians and NHS senior managers on library service development, **Veronica Fraser** has taken up a new role for the Department of Health as Head of Complaints, Knowledge Management and Public Enquiries in the DH Customer Service Centre. The Centre is based in Richmond House and centralizes and co-ordinates

public enquiries. Veronica's post is new and she will be responsible for establishing and managing the DH complaints procedure, telephone and e-mail response service and for developing a knowledge management base for the Customer Service Centre. Veronica anticipates being kept busy, as in its first year of operation the Centre dealt with 58,000 letters to Ministers, 135,000 telephone calls and 40,000 e-mails!

At the Department for Education and Skills, **Jane Wardlaw** was promoted to the post of Information Services Librarian in July. Before that, Jane was Assistant Librarian.

In July, **James Denmead** moved to the Department of Health as Customer Services Librarian, London and South. James was previously Information Services Librarian at the Department for Education and Skills for four years.

At the Defence Science and Technology Laboratory (Dstl), **Penni Goddard** has now moved out of Knowledge Services into a Dstl corporate

project to implement an EDRM solution (electronic document and records management system) for the whole organization. The project is due to be completed by 2008. Penni has been within the information and library services for many years, most recently as Project Leader Library Services (incorporating electronic services). In November, **Paula Younger** takes over responsibility for e-library matters as E-library Project Manager. Paula has been with Dstl in the role of Information Specialist for the past 18 months.

At the Council for the Central Laboratory of the Research Councils (CCLRC), **Sue Wood** joined the Daresbury Laboratory Library as Assistant Librarian in June. Sue is responsible for acquisitions, including journals. She was previously Assistant Director Nursing and Midwifery at University College Chester.



At the beginning of September, **Philip Cohen** became Head of Library Services at



Dublin Institute of Technology. Philip was previously Head of Technical Services at the University of Liverpool.

There have been a number of changes in libraries at the University of Cambridge.

**Jill Whitelock** is now Head of Rare Books at Cambridge University Library. Jill was previously Librarian at the Whipple Library, to which post **Louise Yirrell** has been appointed. Louise was formerly Librarian at St Johns. At the Department of Chemistry, **Rebekah Oldroyd** left the post of Librarian at the University of Cambridge Chemical Laboratory Library in September. Rebekah, who was Librarian for the past 15 months, is now retraining for a new career in nutritional therapy.

At University College Dublin, **Rosalind Pan**

has been appointed Sub Librarian Electronic Services from mid-January. For the past nine years, Ros has been Sub Librarian at the University of Durham, responsible for Systems, Academic Support and the Electronic Library.



At Limerick Institute of Technology **Sean De Bhulbh** was promoted to the new post of Serials Librarian in September. Sean has been with the library in Limerick for five years.

At Birkbeck College, University of London, **Philip Payne** has been appointed Librarian. Philip, who is currently Head of Learning Support Services at Leeds Metropolitan University, will start at Birkbeck at the beginning of December.

Philip succeeds **Philippa Dolphin**, who has taken early retirement after seven years as Librarian. In September, **Barbara Cumbers** joined Birkbeck College Library as Electronic Projects Librarian responsible for setting up the institutional repository for the college's research output. For the previous two-and-a-half years, Barbara was KA24 Project Manager. KA24 provided electronic information for the NHS in London and the South East until March this year when it was subsumed into the National Core Content (NCC).



In October, **Caroline Williams** took on responsibility as Executive Director for the strategic development of the Resource Discovery Network (RDN), the UK's national gateway to Internet resources. For the past five years, Caroline has been at Manchester Metropolitan University, most recently as Library Services Manager. The RDN, based at MIMAS, is funded by the Joint Information Systems Committee (JISC) and provides free Internet access to carefully selected and reviewed web sites via a series of subject-based Internet Guides to find information for coursework, projects, research, lectures, teaching plans and more.

At Nottingham Trent University, **Sue McKnight** is now Director of Libraries and Knowledge Resources. For the previous four years, Sue was Executive Director, Learning

Services and University Librarian at Deakin University in Australia. In 1999 she became Australian Library Manager of the Year and later won the VC Inaugural Award for outstanding leadership from the Australian Library Information Association.

At Oxford there have been a number of changes in the University's library services. As reported in *Serials-eNews*, **Ronald Milne** is the Acting Director of University of Oxford Library Services for three years while **Reg Carr** focuses on full-time fundraising for the £40 million Oxford Libraries Capital Campaign. **Steve Rose** has been appointed Head of Reader Services at the Bodleian. For the past two years, Steve has been Head of Health Care Libraries, University of Oxford, responsible for libraries at the John Radcliffe Hospital, the Radcliffe Infirmary, the Churchill Hospital and the Old Road Campus Library.

At the Bodleian Law Library, **Helen Garner** was appointed Information Resources Librarian at the end of August. Helen previously worked in the City of London, as Library Manager with the solicitors Freshfields for over ten years, and most recently with White & Case, where Helen worked on a cataloguing project for ten months. Helen replaces **Robert Logan**, who was head of Technical Services/Deputy Librarian and who left at the end of last year. **Carol Broomfield**, who as Principal Library Assistant at the Bodleian

Law Library dealt with serials day to day, has taken a gap year (or two) to go travelling.

In September, **Lis Havard** joined Templeton College in Oxford as Information Centre and



Library Manager. Lis was previously an Assistant Team Leader (Management and Informatics Team) at the Royal Military College of Science, Cranfield University. She replaces **Michele Walker** who has moved to Sparsholt College as the Library Manager.

At the beginning of October, **Fiona Greig** joined the University of Plymouth library as Head of Electronic Resources Development. Fiona had been Library and Information Centre Manager at the Office of the Deputy Prime Minister since January 2000.

At the University of York, **Martin Wilkinson** joined the library in October as Subject Librarian for Sciences and E-learning Development Librarian. Previously Martin was at the University of Bradford library for 12 years, initially as Subject Librarian (Engineering and Informatics) and for the past two years as Electronic Resources Librarian.

**Caroline Papi** is currently working as a Knowledge Management Research Information Scientist on a project for the Department of

Health R & D Division and the National Electronic Library for Health (NELH) Specialist Library on Knowledge Management. Caroline's main task is to create a web site containing summaries of research demonstrating how knowledge management has been implemented in healthcare. For the previous 18 months, Caroline was Primary Care Outreach Librarian for Oxfordshire.

**Gill Bridgeman** is now the Primary Care Outreach Librarian for Oxfordshire. Gill was formerly Assistant Subject Librarian (Health Care) at Oxford Brookes University.

At the University of Wales, Swansea, **Susan Prosser** was appointed Clinical Librarian in the summer.

At the beginning of October, **Steven Hall** was appointed Journal Sales and Marketing Director at Blackwell Publishing. Steven is a member of the Management Committee and has ultimate responsibility for global journal sales, web publishing, central marketing and rights, and is based in Oxford. In the 1990s Steven was first Sales and Marketing Director and then Managing Director of Chadwyck-Healey. Most recently, he was Senior Vice President, Publishing and Publisher Relations for ProQuest Information and Learning, with responsibility for its higher education publishing, licensing and international sales and marketing.

At Elsevier, **Tony McSean** was appointed Director of Library Relations in August. He will be working to make sure that Elsevier keeps in touch with the concerns and opinions of the library world, and develops better relations with its library customers. For the previous 16 years, Tony was Librarian at the British Medical Association. He has twice served as President of EAHIL and has been a CILIP councillor for ten years, and will continue to be active in professional life.

In July 2004, **Susan M Pastore** began work as Vice President, Sales, for Ex Libris, Inc. based in the Boston office where she oversees Ex Libris sales executives responsible for North American sales of ALEPH 500, MetaLib, SFX, DigiTool, and Verde. Susan joined Ex Libris from Kluwer Academic Publishers, where she was Director of Library Relations. While at Kluwer she managed the sales staff responsible for worldwide sales of Kluwer Online, eBooks, and electronic reference works.

**Robin Hodges** joined Prenax in October as Customer Services Executive. For the previous four years, Robin worked in customer services at Swets in the Corporate Team.

In August, **Richard Savory** became Regional Sales Manager, Asia for the Royal Society of Chemistry, based in Cambridge. Previously Richard



was Sales Manager for Everetts and latterly consultant for TDNet.

At Scholarly Information Strategies (SIS), the international consulting company serving the scholarly publishing industry, **Tracy Shaw** was appointed as Market Research and Business Development Manager. Tracy joins Scholarly Information Strategies with more than seven years' experience in marketing communications. Most recently, she served as Marketing Manager for CABI, and was previously at CatchWord.

There have been a number of changes at Springer. At the beginning of July, **Dagmar Laging** left Academic Sales to become Executive Manager Corporate Licensing ROW. Dagmar now heads a team based in Heidelberg and looks after corporate customers in Europe, Asia, Australia and Africa. Global responsibility for Corporate Sales after the merger is now with **Syed Hasan**, who is based in New York and is also responsible for Academic Sales in America. **Philip Ditchfield** joined Springer in October as Licensing Manager Corporate Sales, responsible for Corporate Licences in the UK and Ireland, Scandinavia, Australia and New Zealand. Philip was previously Senior Account Manager at Wiley and, before that, was Sales Manager at ISI for seven years. **Ad Stam** is now Licensing Manager in the Academic Team ROW, responsible for Academic

Licensing in the UK, Ireland, Scandinavia and the Benelux countries.

Following a restructure of the Swets Information Services Board in September, **John Martin** is now Chief Commercial Officer. John had previously been Business Development and Marketing Director at Swets since January this year. Before that, he was Managing Director of Swets & Zeitlinger Publishers. Swets' former Chief Commercial Officer **Steven Hartman** has left the company after nine years.

At the end of July, in the Swets Information Services UK office, **Robert Jacobs** was appointed



Commercial Manager of the newly formed Commercial Department, which combines Sales, Marketing, Electronic Product Support, Sales Support, Publisher Relations (PRM) and Consortia and Multisite Services (CMS). Robert had been a Publisher Relations Manager at Swets since joining the company in April 2003 from Thomson Learning where he was European Sales Manager.

**Chris Jones** decided that, after eight years in sales with Blackwell and with Swets, it was time to take a break and review his career direction. Chris left at the end of June. He is currently travelling in interesting parts of the world and plans to take up his career

in the industry in the next few months.

In June, **Jacky Berry** joined TFPL to expand its training

programme. Jacky was previously Global Head of Information Services at the international law firm Linklaters, where she worked

for more than eight years. At Linklaters, Jacky was responsible for the strategy and operation of the firm's global information services.

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