Carole Woods started her career as a computer operator working for a subsidiary of British Leyland, a UK car manufacturer. Then in 1994 Carole joined Glaxo as a Records Administrator in the Bioengineering department, moving in 1995 to begin her library career at the newly opened Glaxo Research and Development site in Stevenage, Hertfordshire.

Initially responsible for the print journal collection on the Stevenage site, Carole’s role quickly developed to incorporate electronic journals, where one of the initial tasks was to assist in the design of the first in-house electronic journal website for the Research and Development arm of the newly formed GlaxoWellcome. Over the next 12 years her role developed, moving from the site-based management of journals to being responsible for the electronic content in the UK and US. In 1997 Carole took on a new challenge to include the role of Copyright Specialist answering copyright enquires from the business within the UK.

With the merger of SmithKline Beecham to form GlaxoSmithKline (GSK) in 2000, Carole remained responsible for the print collection at Stevenage and also worked with a small team to merge the electronic journal collections of both heritage companies into a single website. She continued to work with this team to develop and maintain the site.

At the end of 2003 GSK closed all its physical libraries and Carole’s role changed to become Product Specialist for electronic journals supporting GSK globally. Carole is now the content advisor for the majority of the publishers with which GSK have licensed journal content, and she contributes to many of the publisher negotiation meetings. Her role also includes the maintenance of the electronic journal Internet portal as well as the collection and analysis of the monthly usage metrics.

Carole, with a variety of other colleagues, has represented GSK at the UKSG conference for a number of years and is looking forward to being part of the Editorial Board.