EBSCONET® Solidifies Its Place as the Most Useful, Intuitive Subscription Management System Worldwide

To meet librarians’ growing expectations for subscription management tools, EBSCO designed EBSCONET®, an intuitive, multi-lingual web-based subscription management system, and placed it in the centre of its subscription management offering. Since its August 2006 release, the redesigned EBSCONET system has earned a coveted spot in nearly 15,000 libraries as a centralized source for electronic and print subscription management.

Another proof of the success of EBSCONET® is in the fact that it recently serviced its three millionth subscription order, solidifying its position as the most useful, intuitive subscription management system worldwide.

This milestone signifies another landmark that is of key benefit to EBSCONET customers – the system’s rich historical order data – which now tops 20 million order history records and provides an invaluable reference point to assist customers in the ongoing maintenance of their subscription orders.

“I like the layout of the new EBSCONET and it seems easy to use.” said Corinne Jones, Print Subscriptions Supervisor at University of Sussex Library “I have been using the new EBSCONET to check journal information, and it is much clearer and easier to read and understand. I am also happy with the improvements that have been made.”

Amongst the extensive e-resource management components available, there are numerous must-have reports, including a report focused on E-Journal Access and Registration and another on Publisher Packages; the display of publisher terms and conditions per availability; and a quick reference display of publisher packages on order at both the package and title levels. Thanks to these new features, libraries are able to:

- identify which precise titles are included in a package,
- see if alternate electronic formats are available when evaluating renewal options,
- stay informed of changes to e-journal packages,
- view a single source of registration and access in formation.

“I have truly enjoyed using the EBSCONET enhancements recently premiered,” said Virginia Hill, purchasing & secretary to the director, William Jewell College. “Overall, the new EBSCONET has eliminated a lot of the time previously required for me to order and claim journals, thus freeing me to handle my other job responsibilities.”

Indeed, using the EBSCONET interactive system, libraries can facilitate the entire subscription management cycle from order placement to renewal while also managing countless other administrative tasks. Consequently, they are able to:

- take control of their entire subscription management process,
- receive a comprehensive overview of their subscription portfolio,
- access EBSCO’s robust title file with more than 300,000 listings,
- efficiently manage the access and registration of e-journals and packages,
- track their activity and control their budget with a wide range of reports.

As the central source for electronic and print resource access and management, EBSCONET features a user-friendly and streamlined interface, powerful search capabilities and a number of report options and administrative functions for creating and managing user and subscriber access. Furthermore, EBSCONET is now available in 20 different languages – eight languages more than are provided in comparable systems.

While EBSCONET is held in high customer regard for its assistance with electronic information resources, the system is an equally proven winner in handling print, including extensive support for EBSCO’s journal consolidation service, JETS. Since Day One of the EBSCONET redesign, JETS customers have utilized its shipment history feature to view order details of all current and upcoming JETS shipments as well as to download packing slip information.

Further information on EBSCONET is available at www.ebsco.com